

1024 Iron Point Road, Folsom, CA 95630 | (866) 358-3838 | Fax (888) 390-7502

# STATEMENT OF QUALIFICATIONS



www.indoorrestore.com

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#### **INTRODUCTION**

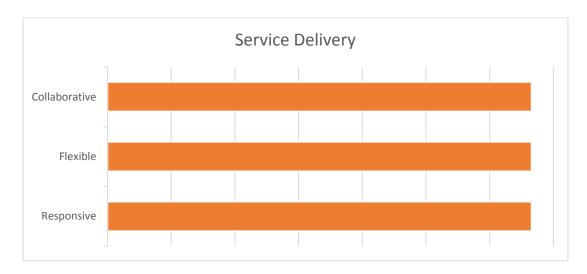
Indoor-Restore Environmental Services has been in operation since 1993 and is a certified, independent environmental inspection, testing, and remediation company with a commitment to excellence through indoor air quality and mold assessments. Evidence of this commitment is our level of completeness, due diligence, and quality assurance and quality of control that guarantees the production of valid results. We strive to achieve this quality through cooperative working relationships and multi-level reviews. Responsibility of quality assurance/quality control activities begins with scheduling an inspection with a certified inspector and extends to analytical methods of testing through a third-party laboratory. Our expertise encompasses remedial efforts, as needed.

Our environmental inspection includes a visual analysis of a property for moisture, mold, and water damage. Our testing includes samples collected for mold and air debris that is analyzed by our affiliated, accredited laboratory. Each inspection and sample collection is performed by using only the most modern, state-of-the-art, and industry standard equipment available. Our inspection report and sample tracking system is designed for smooth, efficient sample flow and rapid report turnaround for any type of analysis.

At Indoor-Restore Environmental Services, we have established a superior record and reputation in both the private and public sectors for the quality of our work, our ability to meet schedules and control costs, and the close cooperation we maintain with our clients. We assist you to complete satisfaction in meeting your inspection, testing, and remediation needs.

Indoor-Restore's extensive and diverse experience includes:

- Over 20 years of environmental inspection & project management in mitigation projects
- Experience in residential, commercial, multi-unit, and industrial properties
- Delivering a wide variety of environmental expert services for large and small projects



#### **SCOPE OF SERVICES**

#### **Indoor Air Quality Assessments**

Indoor-Restore Environmental Services offers Indoor Air Quality (IAQ) assessments for commercial buildings and private residences to address occupant complaints. Indoor Air Quality complaints can result from a multitude of reasons including poor air distribution, chemical or biological amplification (mold) and/or water intrusion.

Indoor-Restore works with the building managers/property owners to investigate the potential sources of IAQ complaints. Potential sources of IAQ problems include improperly designed or operating HVAC systems, building envelope intrusions, component off-gassing and/or occupant sensitivities. Working with the client, Indoor-Restore develops a site-specific investigation in accordance with the Indoor Environmental Association, Indoor Air Quality Association and the Association of Energy Engineers guidelines to address the complaints occurring at each site. Once complete, Indoor-Restore offers recommendations to remedy any identified problems.

#### Mold Assessments

Indoor-Restore personnel have the experience and accreditations to conduct comprehensive mold inspections to assess the risk posed to occupants from potential mold amplification. Because mold is ubiquitous, indiscriminate mold sampling most always results in detectable concentrations of mold. Indoor-Restore's approach to mold assessments is to first complete a thorough assessment of the building and building envelope before any sampling is proposed. Indoor-Restore uses its experience and powerful investigative equipment to identify potential sources of water intrusion.

If sampling is warranted, Indoor-Restore selects the appropriate type of sampling to quantify the problem. Sampling methods include air sampling using spore traps, wipe or bulk sampling and non-viable analysis. Choosing the right sampling and analysis method is important in obtaining meaningful results for mold assessments.

Indoor-Restore uses properly trained technicians to provide practical and learned approaches to mold assessment and remediation. Indoor-Restore develops site-specific investigations and remediation plans in accordance with the Indoor Environmental Association, Indoor Air Quality Association, Association of Energy Engineers, the Environmental Protection Agency and other industry guidelines. If unacceptable levels of mold are revealed, Indoor-Restore can provide mold remediation oversight using qualified abatement professionals to mitigate the problem.

#### **Property Condition Assessments**

Indoor-Restore will conduct a visual assessment of the property in question. An assigned certified, licensed inspector will use the most accurate form of leak detection which is the Digital Moisture Meter (DMM); used to pinpoint the source of leaks, and moisture, and can map out areas that it may have spread out to. Based off of the information provided by the DMM we are able to give a more in depth analysis of any ongoing or hidden problems. For fresh, or ongoing, leaks we may also employ an Infrared Camera to collect infrared thermal images and instantly provide a visual representation of hidden leak locations. Each piece of equipment is used in conjuncture with the knowledge and know-how of our certified field staff, and will provide you the most accurate information possible, for your specific situation.

#### **Mold Sampling Analysis**

Indoor-Restore will conduct sample collection and analysis of mold growth in either air or surface form. An assigned certified, licensed inspector will collect air samples using a Cyclex/BioSis: a non-viable mold sampling equipment that pumps air through a Cyclex/BioSis microscope slide. If suspect mold growth is visible, an assigned certified, licensed inspector will perform standardized sampling method using Bio-Tape. This method is in determination of mold, microbial, bioaerosol, and inorganic dust contamination. It provides the ability to quickly take a sample and measure the relative degree of contamination. Each collection is performed using the most modern, state of the art equipment available, and is sent to a third-party laboratory for analysis; Nation Laboratories (NL) or Environmental Molecular Sciences Laboratory (EMSL). Our sample tracking system is designed for smooth, efficient ample flow and rapid turnaround for any type of analysis.

#### Indoor-Restore Service Life Cycle:



#### **MOLD REMEDIATION | 10 YEAR WARRANTY**

#### **Mold Remediation**

Our remediation services include complete removal of contaminated materials and thorough decontamination of affected area. An assigned certified and experienced project manager will feature a five step mold removal and mold remediation protocol for dealing with every problem that may arise: first we contain and quarantine the affected areas before utilizing HEPA filtration and negative pressure vacuum to remove any and all spores from the air. Next we remove and properly dispose of any damaged materials so not a trace of mold is left behind to reproduce. Next we treat the affected area with hospital grade biocide, or green treatment, to kill any remaining mold spores prior to decontamination of the surrounding areas. Lastly, we seal the work area with anti-fungal encapsulate to prevent any future mold growth and provide clearance testing to ensure your home or business is completely free from any contaminants, both on surfaces and in the air. Best of all, our work is backed up by a 10 year warranty, so you can rest easy knowing your property is defended from the worst, by the best.

#### 10 Year Warranty

After mold remediation is complete, clearance testing will be performed. This includes an inspection of work area(s) and non-work area(s), with up to 4 samples, and laboratory analysis. A clearance certification and 10 year warranty will be issued for all work areas that receive passing clearance samples. All environmental remedial services come with a 10 year guarantee that no mold growth will occur in the work area(s), under normal living conditions.

All remediation work receives a 10 year warranty from reoccurring mold growth. Any future mold growth reoccurring in the work areas as described in the contract will have remediation completed at no charge to the client. All time, materials, equipment, labor, and clearance testing will be the responsibility of Indoor-Restore Environmental Services. Warranty is dependent on the restoration and repairs in the work area(s).

It is the responsibility of the client to repair all water intrusions and leaks so that no elevated levels of moisture exist. Indoor-Restore Environmental Services will not be responsible for mold growth related to any water leak, water intrusion issue, or any new moisture related problem unless Indoor-Restore Environmental Services was hired to repair the leak or moisture issue. Proper documentation must be provided to show that any leak or water intrusion issues were repaired in the remediated area(s) for warranty to be valid. All leaks and water intrusion issues must be reported to Indoor-Restore Environmental services within 48 hours of occurrence.

All new drywall, drywall mud, drywall tape, insulation, primer, and paint must be installed using anti-mold products. These products contain chemicals and materials that will resist mold growth.

#### **SERVICE HIGHLIGHTS**

- Indoor Environmental Association (IEA) certified.
- Mold Inspection Consulting and Remediation Organization (MICRO) member.
- Certified, Licensed, and Bonded in the state of California.
- Experience in assisting renters, homeowners, landlords, and property managers.
- Service rental units, homes, commercial properties, and industrial sites.
- Third-party laboratories used to eliminate any conflict-of-interest.
- Mold Inspection Report is as a legal document that will hold up in court.
- Standard 5-7 day turn-around-time on laboratory results & Mold Inspection Report.
- Optional next business day rush is available on results (additional fee)
- Complete satisfaction through exceptional customer service & real time follow-ups.

### **Company Certifications**

- Certified Mold Inspection & Testing Organization (CMITP-O) IEA
- Certified Mold Remediation Organization (CMRT-O) IEA
- Certified Water Damage Restoration Organization (CWDRT-O) IEA
- Certified Asbestos Inspection and Testing Organization (CAITP-O) IEA
- Certified Lead Inspection and Testing Organization (CLITP-O) IEA
- Certified Mold Remediation Consultant (CMRC) MICRO

#### **Specialist Certifications**

- Certified Mold Inspection & Testing Professional (CMITP) IEA
- Certified Mold Remediation Technician (CMRT) IEA
- Certified Water Damage Restoration Technician (CWDRT) IEA
- Certified Solid & Hazardous Waste Handler (CSHWH) IEA
- Certified Trauma Scene Decontamination Technician (CTSDT) IEA
- Certified Industrial Hygienist (CIH) IEA

#### Licenses

- CA Contractor's License #988094
- KMH Construction Inc. DBA: Indoor-Restore & Environmental Services of California

#### LABORATORY RELATIONSHIPS

#### **Nation Laboratories**

5170 Golden Foothill Pkwy El Dorado Hills, CA 95762

> Phone: 888-485-5098 Fax: 800-882-9083

Lab Email: <a href="mailto:info@nationlabs.com">info@nationlabs.com</a>

#### **Environmental Molecular Sciences Laboratory**

200 Route 130 North

Cinnaminson, NJ 08007

Phone: 856-858-4800

Fax: 856-786-5973

Lab Email: <a href="mailto:customerservice@emsl.com">customerservice@emsl.com</a>

2235 Polvorosa Ave. Suite 230

San Leandro, CA 94577

Phone: 510-746-8302

Fax: 510-895-3680

Lab Email: <a href="mailto:customerservice@emsl.com">customerservice@emsl.com</a>

#### INDOOR-RESTORE CLIENTS

<u>CLIENT</u> <u>SERVICES PROVIDED</u>

**The Taylor Family Foundation** 2010 | Performed full property assessment and analytical services.

Removed drywall, insulation, and baseboards in one room and proceeded with decontamination in additional rooms where elevated

mold spores were determined.

American Cancer Society 2011 | Provided Indoor Air Quality (IAQ) analysis to determine the

cause of respiratory issues for one of their facilities.

**US Bank** 2011 | Accomplished a wide scope of assessment services for various

locations designated throughout Northern California.

California State Capitol 2012 | Performed Indoor Air Quality (IAQ) testing in a specific area

inside of the property for suspected mold growth & airborne contaminants. Provided mold remediation on several hallways and

reception area.

**UC Merced** 2012 | Addressed concerns of poor Indoor Air Quality (IAQ) through

property assessment and air testing in several facilities throughout California. Applied a wide range of mold tests and abatement projects

on a continuous basis.

**Health Net** 2012 | Offered both investigative analysis for mold/airborne

contaminants and remediation services to one of their facilities in

California.

**Hurley International** 2013 | Provided inspection services for hidden leaks & possible

microbial growth at the Corporate Office. Completed remediation

efforts of damaged/contaminated walls.

**Liberty Mutual** 2013 | Covered a range of sample collection and analytical testing for a

variety of properties for metals, fungus, gases, and asbestos.

**State Farm Insurance** 2014 | Performed special testing site visits on several properties for

radon & Volatile Organic Compounds (VOC).

Other clients include:

Allstate United States Postal Service

Statement of Qualifications

#### **KEY CLIENTELLE**

Past & Present

#### **PBR LEGAL**

Nicholas L. Holder – San Jose, CA

#### **PROPERTY OWNER**

Derrick Chang - San Francisco, CA

#### **TENDERLOIN HOUSING CLINIC**

Amanda Sanders – San Francisco, CA

#### **SANDPIPER WEST**

Felix Shapiro – Burlingame, CA

#### **DOUG ALBERTS & ASSOCIATES, LLC**

Doug Alberts - California

#### WINDSOR MANAGEMENT, LLC

Juli Carey - California

#### **COAST LINE REALTY**

Michelle Montes - North Hollywood, CA

#### **BARRINGER IPM**

Sarah Barringer – Tracy, CA

#### T.J.L. PROPERTY SERVICES

John Leyva – Salida, CA

#### **SOUTH BAY CONSTRUCTION**

Wayne Smith – Campbell, CA

#### **Statement of Qualifications**

#### **INSPECTORS & PROJECT MANAGERS**

ADAM S. Inspector – Southern California

BARRY S. Inspector – Northern California

**BRIAN V.** Project Coordinator – Northern California

**CHARLES Y.** Project Coordinator – Northern California

ISSAC R. Inspector – Northern California

JILL K. Project Coordinator – Northern California

JIM G. Inspector – Southern California

JOE M. Project Manager – Northern California

**JUSTICE P.** Project Manager – Southern California

**KELLY S.** Project Coordinator – Northern California

**KENNY H.** Project Manager – Southern California

MATT W. Inspector & Project Manager – Southern California

**NATE R.** Inspector & Project Manager – Northern California

**NATHAN R.** Inspector – Northern California

NITA L. Project Coordinator – Northern California

**SARAH L.** Project Coordinator – Northern California

SCOTT B. Restorer – Northern California

**TROY C.** Project Manager – Northern California

Allexander Jearoni, Chairman

#### **COMPANY CERTIFICATIONS**

# Indoor Environmental Association

Quality • Standards • Innovation • Discovery

# Certified Mold Remediation Organization

The faculty hereby certify that

#### **Indoor-Restore Environmental Services**

has completed the course of study and examination requirements and is awarded this certificate, with all rights and privileges pertaining thereto. This certificate is signed by the proper officers and organizational representatives.

Certificate No. CMRT-927O / Member No. S098LVB2

Jame & Renieh, Education Director

# Indoor **Environmental** Association

Quality • Standards • Innovation • Discovery

# **Certified Water Damage Restoration Organization**

The faculty hereby certify that

### **Indoor-Restore Environmental Services**

has completed the course of study and examination requirements and is awarded this certificate, with all rights and privileges pertaining thereto. This certificate is signed by the proper officers and organizational representatives.

Certificate No. CWDRT-43410 / Member No. S098LVB2

Jame C. Renich, Education Director

Alexander Jearoni, Chairman

Statement of Qualifications

#### **BUSINESS LICENSE**



 			Statement of Q	<u>ualifications</u>
CERTIFICAT	TE OF INSUR	ANCE		



## **CERTIFICATE OF LIABILITY INSURANCE**

DATE (MM/DD/YYYY) 05/31/14

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES

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Statement of Qualifications

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## **CERTIFICATE OF LIABILITY INSURANCE**

DATE (MM/DD/YYYY) 04/25/14

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